

July 12, 2016

# EMPLOYEE DEVELOPMENT CERTIFICATE PROGRAM

University Organizational  
and Professional Development

Office of the Vice President  
for Research and Innovation



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 VirginiaTech.



## Employee Development Certificate Presentation

### Welcome and Opening Remarks

**John Massey Jr.**

*Director of Professional Development  
University Organizational and Professional Development*

### Presentation of Awards

**Lori Baker-Lloyd**

*Executive Director  
University Organizational and Professional Development*

**Michele Deramo**

*Director of Development Education and Programs  
Office for Diversity and Inclusion*

**Vicky Ratcliffe**

*Manager of Research Education and  
Conflict of Interest Administrator  
Office of the Vice President for Research and Innovation*

### Closing

**Lori Baker-Lloyd**

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## Professional Development

Virginia Tech provides employees with developmental opportunities through workshops, trainings, and certificate programs designed to have an immediate impact and create enduring value at every level of the university.



# University Organizational and Professional Development

## Certificate Programs

### Customer Service Excellence Certificate

**Sherri B. Albert**  
*School of Education*

**Matthew W. Barrow**  
*Fleet Services*

**Ginger Belay**  
*Office of Sponsored Programs*

**Jacqueline Buhrdorf**  
*Information Technology*

**Michelle Caldwell-Sadler**  
*Department of  
Human Resources*

**Ling Chen**  
*Office of Research Compliance*

**Deborah Coley**  
*Veterinary Medicine  
Experiment Station*

**Brianna Michelle Crowder**  
*Department of History*

**Brandon M. Epperley**  
*University Organizational  
and Professional Development*

**Linda Fitzgerald**  
*Department of Computer Science*

**Carolyn Furrow**  
*College of Science*

**Debbie Geiger**  
*Office of Research Compliance*

**Deborah V. Hairston**  
*Fralin Life Science Institute*

**Stacy R. Harris**  
*Department of Human  
Nutrition, Foods, and Exercise*

**Jonathan T. Hedrick**  
*Department of  
Human Resources*

**Rebecca Hubble**  
*Department of  
Human Resources*

**Peter Johnston**  
*Career and Professional  
Development*

**Trevor Kuether**  
*Office of Sponsored Programs*

**Andrea M. Linkous**  
*Department of Computer Science*

**Jessica R. Linkous**  
*Department of Finance,  
Insurance, and Business Law*

**Amanda Lucas**  
*Department of  
Human Resources*

**Jennifer N. McKnight**  
*Office of Sponsored Programs*

**Suzanne Work Miller**  
*Office of Sponsored Programs*

**Juliet Ihedinma Nwaihesie**  
*Controller's Office*

**Melissa Obenhaus**  
*Career and Professional  
Development*

**William Ortega**  
*Biocomplexity Institute  
of Virginia Tech*

**Na Ren**  
*Office of Sponsored Programs*

**Angelia Roberts**  
*Virginia–Maryland College  
of Veterinary Medicine*

**Rebecca Murray Schneider**  
*Office of Sponsored Programs*

**Tracy R. Smith**  
*Office of Sponsored Programs*

**Melanie Staples**  
*Department of Human  
Nutrition, Foods, and Exercise*

**Jeremy Sudweeks**  
*Virginia Tech  
Transportation Institute*

**Brandi Webb**  
*Department of  
Human Resources*

**Barbara Wills**  
*Department of Biological  
Systems Engineering*

**Peggy Wilson**  
*Printing Services*

### Leadership Excellence Certificate

**Ana Agud**  
*Department of  
Human Resources*

**Regina L. Allen**  
*Office of Research Compliance*

**Helen Bryant**  
*Printing Services*

**Sharon Carbaugh**  
*Virginia–Maryland College  
of Veterinary Medicine*

**Michelle Czamanske**  
*Department of Materials  
Science and Engineering*



# University Organizational and Professional Development

## Certificate Programs

### Leadership Excellence Certificate

*Continued*

#### Robin Lawson

*Translational Biology,  
Medicine, and Health*

#### Allison B. Price

*Veterinary Medicine  
Experiment Station*

#### Laura Rasnick

*Office of Sponsored Programs*

#### Alana G. Romanella

*Advanced Research Computing*

#### Selena Ruben

*College of Natural Resources  
and Environment*

### Supervisory Excellence Certificate

#### Brandy B. Barrow

*Office of University Development*

#### Glenda S. Dalton

*Business Services*

#### Billy Dudding

*Facilities Department*

#### Kimberly Grandstaff

*Department of Materials  
Science and Engineering*

#### Nathan Hall

*University Libraries*

#### Kerry Johnson

*Network Infrastructure  
and Services*

#### Edwina F. Lamm

*Biocomplexity Institute  
of Virginia Tech*

#### Tina Vaught Lawrence

*Office of Sponsored Programs*

#### Crystal B. Moore

*Office of Sponsored Programs*

#### Renée O'Neal

*School of Visual Arts*

#### Sharon Sarver

*Office of University Relations*

#### Tracy J. Saul

*Facilities Department*

### Office Software Skills Certificate

#### Regina L. Allen

*Office of Research Compliance*

#### Sarah Bearden

*Biocomplexity Institute  
of Virginia Tech*

#### Elizabeth Laura Campbell

*Office of the University Registrar*

#### Angel M. Carter

*Enterprise Systems*

#### Janice L. Chumbley

*Network Infrastructure  
and Services*

#### Julia Costello

*Department of Computer Science*

#### Carolyn S. Dudding

*ROTC (Navy)*

#### Mark Golusky

*Virginia Tech  
Transportation Institute*

#### Debra C. Harry

*ROTC (Army)*

#### Ashlin Jackson

*Department of Mechanical  
Engineering*

#### Brian Jones

*Network Infrastructure  
and Services*

#### Roxanna Dawn Link

*Office of the Executive Vice  
President and Provost*

#### Andrea M. Linkous

*Department of Computer Science*

#### Sarah McCoy

*Division of  
Administrative Services*

#### Elizabeth L. McPeak

*College of Agriculture  
and Life Sciences*

#### Jessica Powell

*Dining Services*

#### Darian Rai

*Department of Accounting  
and Information Systems*

#### Erin M. Rust

*Department of Physics*

#### Aissatou Samba

*The Inn at Virginia Tech and  
Skelton Conference Center*

#### W. Erich Sawyer

*Continuing and  
Professional Education*

#### Kristie L. Verniel

*Department of Biomedical  
Engineering and Mechanics*

#### Tammy Wolfe

*Hokie Passport Services*



# University Organizational and Professional Development

## Certificate Programs

### Administrative Professional Development Program Certificate

**Lisa Bishop**

*Department of Dairy Science*

**Wendy Leigh Burton**

*Office of the University Bursar*

**Cheryl Cox**

*Virginia Cooperative Extension*

**Barbara Crawford**

*College of Engineering*

**Holly Cromer**

*Department of Hospitality  
and Tourism Management*

**Renée Dillon**

*College of Natural Resources  
and Environment*

**April M. Dow**

*College of Science*

**Sharon Dudding**

*Office of University Relations*

**Cynthia R. Ellis**

*Division of Student Affairs*

**Linda Fitzgerald**

*Department of Computer Science*

**Bonnie O. Franklin**

*Department of Civil and  
Environmental Engineering*

**Linda Hale**

*Printing Services*

**Chelsea Keating**

*Pamplin College of Business*

**Christine McCann**

*Office of the President*

**Teresa B. McCoy**

*Continuing and  
Professional Education*

**Nancy Nolen**

*School of Education*

**Katherine J. Radford**

*Dining Services*

**Monica T. Rich**

*Office of the Vice President  
for Research and Innovation*

**Melissa K. Smith**

*College of Science*

**Clara Sowers**

*Controller's Office*

**Karen Underwood**

*Outreach and  
International Affairs*

**Tamaryn L. Watson**

*Controller's Office*

**Betsy Williams**

*Biocomplexity Institute  
of Virginia Tech*

## Diversity Development Institute

### Ally Certificate

**Chris Akers**

*Office of the University Registrar*

**Mike Akers**

*Department of Dairy Science*

**Irving Allen**

*Department of Biomedical  
Sciences and Pathobiology*

**Kelley Ausman**

*Pamplin College of Business*

**Matthew W. Barrow**

*Fleet Services*

**Annette Ben-Tzvi**

*Department of  
Mechanical Engineering*

**Krista Blankenship**

*Residential Mail*

**Jared Bourne**

*Vice President for Finance*

**Jacqueline Buhrdorf**

*Information Technology*

**Kimberly (Lynn) Byrd**

*Biocomplexity Institute  
of Virginia Tech*

**Elizabeth Laura Campbell**

*Office of the University Registrar*

**Angel M. Carter**

*Enterprise Systems*

**Clayton Caswell**

*Department of Biomedical  
Sciences and Pathobiology*

**Mary Christian**

*College of Agriculture  
and Life Sciences*

**Kemba Clapp**

*Department of Small  
Animal Clinical Sciences*

**Debora Cooper**

*Office of Risk Management*

**Ann Craig**

*Institute for Critical  
Technology and Applied Science*

**Crystal Crockett**

*Office of University Development*



## University Organizational and Professional Development

### Certificate Programs

#### **Ally Certificate**

*Continued*

##### **Lynett Cruise**

*Virginia–Maryland College  
of Veterinary Medicine*

##### **Elizabeth Ebel**

*College of Agriculture  
and Life Sciences*

##### **Kira Gantt**

*Hume Center*

##### **Tracy Gilmore**

*University Libraries*

##### **Lindsey Gleason**

*VT Engage*

##### **Terry Goodson**

*Department of Finance,  
Insurance and Business Law*

##### **Jessica Grimes**

*Student Success Center*

##### **Dennis Grove**

*Institute for Critical Technology  
and Applied Science*

##### **Linda Hale**

*Printing Services*

##### **Monena Hall**

*University Libraries*

##### **Carolyn Harris**

*College of Architecture  
and Urban Studies*

##### **Brandy Hayden**

*University Academic  
Advising Center*

##### **Kathryn Hollandsworth**

*Department of Forest Resources  
and Environmental Conservation*

##### **Nadine Hughes**

*Office of the Executive Vice  
President and Provost*

##### **Ashley Hunt**

*Division of Student Affairs*

##### **Michelle Hypes**

*Office of Sponsored Programs*

##### **Diana Israel**

*Department of Mechanical  
Engineering*

##### **Janise Jacques**

*Office of the Executive Vice  
President and Provost*

##### **Peter Johnston**

*Career and Professional  
Development*

##### **Lynne Jones**

*Women's Center*

##### **Stephen Kleiber**

*College of Agriculture  
and Life Sciences*

##### **Geoffrey Knobl**

*Office of  
Undergraduate Admissions*

##### **Kara Lattimer**

*Department of Civil and  
Environmental Engineering*

##### **Anna Lester**

*Office of Sponsored Programs*

##### **JoAnna Lewis**

*Department of Agricultural  
and Applied Economics*

##### **Jamie Lucero**

*Alumni Relations*

##### **Samantha Mahdu**

*College of Agriculture  
and Life Sciences*

##### **Leslie Mathews**

*University Libraries*

##### **Debra McAlexander**

*University Libraries*

##### **Dana McGuire**

*Student Success Center*

##### **Amy McPherson**

*Career and Professional  
Development*

##### **Gabrielle Minnich**

*Office of University Relations*

##### **Constance Moulder**

*College of Agriculture  
and Life Sciences*

##### **Kathy Oliver**

*Virginia Tech  
Transportation Institute*

##### **Zeynep Ondin**

*School of Education*

##### **Charlotte Parks**

*College of Science*

##### **Heather Parrish**

*Department of Large  
Animal Clinical Sciences*

##### **Dedreia Perkins**

*College of Agriculture  
and Life Sciences*

##### **Maureen Perry**

*Veterinary Medicine  
Teaching Hospital*

##### **Anita Price**


*Student Success Center*

##### **Margaret Price**

*Controller's Office*

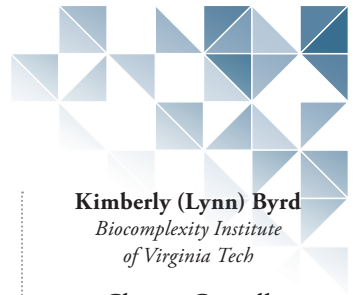
##### **Rocky Price**

*Printing Services*



# University Organizational and Professional Development

## Certificate Programs



**Emily Quesenberry**  
*Office of the University Bursar*

**Lynn Rader**  
*Department of Economics*

**Mary Ratcliffe**  
*Multicultural Academic  
Opportunities Program*

**Katie Reaves**  
*Office of Sponsored Programs*

**Lisa Rentfrow**  
*Office of the University Registrar*

**Vivian Rich**  
*Information Technology*

**Sharon Robinson**  
*Division of  
Administrative Services*

**Rhonda Rogers**  
*Intercultural Engagement Center*

**Alana G. Romanella**  
*Advanced Research Computing*

**Laurel Rozema**  
*University Libraries*

**Brigitte Scott**  
*Virginia Cooperative Extension*

**Terry Sparks**  
*Office of Research Compliance*

**Diane Stearns**  
*College of Science*

**Quinn Steen**  
*Office of the Vice President  
for Research and Innovation*

**Paula Stith**  
*Office of University Relations*

**Nora Sullivan**  
*College of Science*

**Sheryl Sullivan**  
*Procurement Department*

**Linda Tanko**  
*Pamplin College of Business*

**Cory Thompson**  
*Office of Sponsored Programs*

**Doris Tickle**  
*Veterinary Medicine  
Experiment Station*

**Brandon Tigue**  
*Graduate School*

**Sara Vallejo**  
*Department of  
Mechanical Engineering*

**Lindsay Whittaker**  
*Department of Philosophy*

**Melissa Williams**  
*Department of  
Mechanical Engineering*

**Anthony Wright  
de Hernandez**  
*University Libraries*

## Advocate Certificate

**Chenaye' Blankenship**  
*University Academic  
Advising Center*

**Claudia Brodtkin**  
*Department of Chemistry*

**Helen Bryant**  
*Printing Services*

**Jacqueline Buhrdorf**  
*Information Technology*

**Kimberly (Lynn) Byrd**  
*Biocomplexity Institute  
of Virginia Tech*

**Clayton Caswell**  
*Department of Biomedical  
Sciences and Pathobiology*

**Kemba Clapp**  
*Department of Small  
Animal Clinical Sciences*

**Amanda Cooper**  
*University Computing Support*

**Crystal Crockett**  
*Office of University Development*

**Julie Dunsmore**  
*Department of Psychology*

**Charla Gilbert**  
*University Libraries*

**Lindsey Gleason**  
*VT Engage*

**Dennis Grove**  
*Institute for Critical  
Technology and Applied Science*

**Rachel Hall Smith**  
*Department of Aerospace  
and Ocean Engineering*

**Leslie Hubble**  
*Division of Student Affairs*

**Ashley Hunt**  
*Division of Student Affairs*

**Brian Jones**  
*Network Infrastructure  
and Services*

**Anna Lester**  
*Office of Sponsored Programs*





## University Organizational and Professional Development

### Certificate Programs

#### Advocate Certificate

*Continued*

##### JoAnna Lewis

*Department of Agricultural  
and Applied Economics*

##### Virginia McCoy

*Mail Services*

##### Jennifer Nardine

*University Libraries*

##### Leo Piilonen

*Department of Physics*

##### Margaret Price

*Controller's Office*

##### Lynn Rader

*Department of Economics*

##### Vivian Rich

*Information Technology*

##### Alana G. Romanella

*Advanced Research Computing*

##### Brigitte Scott

*Virginia Cooperative Extension*

##### Alison Sibol

*Department of Mathematics*

##### Terry Sparks

*Office of Research Compliance*

##### Brandon Tigue

*Graduate School*

##### Marie Trimmer

*School of Education*

##### Christine Tysor

*Institute for Critical  
Technology and Applied Science*

##### Kristie L. Verniel

*Department of Biomedical  
Engineering and Mechanics*

##### Lindsay Whittaker

*Department of Philosophy*

##### Samantha Winn

*University Libraries*

##### Anthony Wright

**de Hernandez**  
*University Libraries*

#### Ambassador Certificate

##### Kimberly (Lynn) Byrd

*Biocomplexity Institute  
of Virginia Tech*

##### Holli Gardner Drewry

*Division of Student Affairs*

##### Julie Dunsmore

*Department of Psychology*

##### Ross Edmonds

*University Libraries*

##### Linda K. Greene

*University Organizational  
and Professional Development*

##### Terry Kingrea

*Department of Capital Assets  
and Financial Management*

##### Joyce Landreth

*Virginia Tech Operations Center*

##### Robin Lawson

*Translational Biology, Medicine,  
and Health Program*

##### Sandra Muse

*Office of the Vice President  
for Research and Innovation*

##### Tracy Newton

*Student Engagement  
and Campus Life*

##### Leo Piilonen

*Department of Physics*

##### Erin Sharp

*Office of University Development*

##### Anne Sheppard

*University Computing Support*

##### Tamarah Smith

*Enrollment and Degree  
Management*

##### Christine Tysor

*Institute for Critical Technology  
and Applied Science*

##### John Gray Williams

*College of Natural Resources  
and Environment*





**Office of the Vice President  
for Research and Innovation**

**Certificate Programs**

**Research  
Administrator Level I**

**Elena Bachorik**

*Office of Sponsored Programs*

**Ron Bierman**

*Office of Sponsored Programs*

**Amy M. Burchett**

*Department of Aerospace  
and Ocean Engineering*

**Daniel Cockrum**

*Office of Sponsored Programs*

**Andrew Fortin**

*Office of Sponsored Programs*

**Cindy Gautier**

*Department of Management*

**Teresa Hall**

*Department of Computer Science*

**Tracie L. Hase**

*Biocomplexity Institute  
of Virginia Tech*

**Brandon Herndon**

*Center for Geospatial  
Information Technology*

**Sheila Hulick**

*Department of Computer Science*

**Elizabeth Kersteter**

*Department of Mechanical  
Engineering*

**Jessica R. Linkous**

*Department of Finance,  
Insurance,  
and Business Law*

**Katrina L. Loan**

*Department of Physics*

**Kimberly Lyman**

*Biocomplexity Institute  
of Virginia Tech*

**Nicole L. Martin**

*Virginia Cooperative Extension*

**Tracy McCoy**

*Department of Business  
Information Technology*

**Lauren Mills**

*Department of  
Mechanical Engineering*

**Megan E. Moore**

*Office of International Research,  
Education, and Development*

**Sonya Erin Murdock**

*Office of Sponsored Programs*

**Cindy Perdue**

*Department of Materials  
Science and Engineering*

**Erin C. Poff**

*Biocomplexity Institute  
of Virginia Tech*

**David G. Price**

*Office of Sponsored Programs*

**Darian Rai**

*Department of Accounting  
and Information Systems*

**Erin Raymond**

*Biocomplexity Institute  
of Virginia Tech*

**Rebecca Murray Schneider**

*Office of Sponsored Programs*

**Mary Jane Smith**

*Department of Geosciences*

**Michael Smith**

*Department of Aerospace  
and Ocean Engineering*

**Jessica J. Sparks**

*Virginia Center for Coal  
and Energy Research*

**Quinn Steen**

*Office of the Vice President  
for Research and Innovation*

**Kamala Upadhyaya**

*Office of Sponsored Programs*

**Amanda Williams**

*Pamplin College of Business*

**Lance Yelton**

*Department of  
Mechanical Engineering*

**Research  
Administrator  
Level II**

**Elena Bachorik**

*Office of Sponsored Programs*

**Ron Bierman**

*Office of Sponsored Programs*

**Daniel Cockrum**

*Office of Sponsored Programs*

**Eric James Dinwiddie**

*Office of Sponsored Programs*

**Andrew Fortin**

*Office of Sponsored Programs*

**Miranda Grove**

*Department of Internal Audit*

**Tracie L. Hase**

*Biocomplexity Institute  
of Virginia Tech*

**Brandon Herndon**

*Center for Geospatial  
Information Technology*

**Office of the Vice President  
for Research and Innovation**

**Certificate Programs**

**Research  
Administrator  
Level II**

*Continued*

**Sheila Hulick**

*Department of Computer Science*

**Ashlin Jackson**

*Department of  
Mechanical Engineering*

**Elizabeth Kersteter**

*Department of  
Mechanical Engineering*

**Katrina L. Loan**

*Department of Physics*

**Kimberly Lyman**

*Biocomplexity Institute  
of Virginia Tech*

**Megan E. Moore**

*Office of International Research,  
Education, and Development*

**Hannah Neuse**

*Department of  
Mechanical Engineering*

**Erin C. Poff**

*Biocomplexity Institute  
of Virginia Tech*

**David G. Price**

*Office of Sponsored Programs*

**Erin Raymond**

*Biocomplexity Institute  
of Virginia Tech*

**Kellie M. Ross**

*Virginia Tech  
Transportation Institute*

**Joanna Sabal**

*Office of Sponsored Programs*

**Rebecca Murray Schneider**

*Office of Sponsored Programs*

**Mary Jane Smith**

*Department of Geosciences*

**Michael Smith**

*Department of Aerospace  
and Ocean Engineering*

**Jessica J. Sparks**

*Virginia Center for Coal  
and Energy Research*

**Quinn Steen**

*Office of the Vice President  
for Research and Innovation*

**Missy Thomas**

*Department of Computer Science*

**Kamala Upadhyaya**

*Office of Sponsored Programs*

**Melissa Wade**

*Institute for Critical Technology  
and Applied Science*

**Certified Research  
Administrator  
Program**

**Na Ren**

*Department of Aerospace  
and Ocean Engineering*

**Elizabeth Tranter**

*Office of the Vice President  
for Research and Innovation*





## Certificates Awarded to Date

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### **University Organizational and Professional Development**

Administrative Professional Development Program	434
Customer Service	277
Diversity Development Institute - Advocate	73
Diversity Development Institute - Ally	182
Diversity Development Institute - Ambassador	16
Executive Development Institute	137
Leadership Excellence	90
Management Academy	78
Office Software Skills	529
Supervisory Excellence	48

### **Office of the Vice President for Research and Innovation**

Research Administrator Level I	288
Research Administrator Level II	206
Certified Research Administrator	42





Division of Administrative Services

**University Organizational  
and Professional Development**

North End Center, Suite 2300 (0538)  
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Blacksburg, VA 24061

540-231-5100  
[www.uopd.vt.edu](http://www.uopd.vt.edu)

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