

---

## How Schumacher Clinical Partners Affiliated Emergency and Hospitalist Physicians work with Anthem Health Plans

---

Dear Anthem subscriber,

Schumacher Clinical Partners affiliated physicians proudly provide emergency and hospitalist physician services at LewisGale Health System facilities listed below. Because our physicians are independent of the hospitals, sometimes the insurance relationships differ between the hospital and the physicians.

While our physicians continue to develop relationships with many insurance companies, we are currently not in network with Anthem. As an Anthem subscriber you may be assured that our physicians will accept what the insurance pays and will only bill you for your co-insurance and deductible amounts, writing off all non-allowed charges.

Although you may receive an Explanation of Benefits (EOB) from your insurance company that shows a non-allowed or non-approved amount, please be assured that the emergency physicians will accept what the insurance pays and will only bill you for your co-insurance and deductible amounts, writing off all non-allowed charges.

Please be aware that sometimes patients receive the payment for physician services directly from their insurance company. In the event you receive the payment directly from Anthem, we ask that you deposit the check in your personal bank account and send us a check or money order for the same amount to the address below along with the EOB from Anthem, so that appropriate adjustments can be applied.

Should you have questions about your physician bills, please call Schumacher Clinical Partners Medical Billing at the telephone number listed below.

### **Schumacher Clinical Partners provide Emergency and Hospitalist physician care at the following LewisGale facilities.**

<b>Hospital Name</b>	<b>Hospital Location</b>	<b>Corporate Entity Name</b>
Cave Spring Emergency Center	Cave Spring, VA	Lake Spring Emergency Group, LLC
LewisGale Hospital-Alleghany	Low Moor, VA	Ingleside Emergency Group, LLC
LewisGale Hospital-Alleghany - Hospitalist	Low Moor, VA	Ingleside Physician Services, LLC
LewisGale Hospital-Montgomery	Blacksburg, VA	Wildwood Emergency Group, LLC
LewisGale Hospital-Montgomery - Hospitalist	Blacksburg, VA	Wildwood Physician Services, LLC
LewisGale Hospital-Pulaski	Pulaski, VA	Kingsford Emergency Group, LLC
LewisGale Hospital-Pulaski - Hospitalist	Pulaski, VA	Kingsford Physician Services, LLC
LewisGale Medical Center	Salem, VA	Lake Spring Emergency Group, LLC
LewisGale Medical Center - Hospitalist	Salem, VA	Lake Spring Physician Services, LLC



**PO Box 731584  
Dallas, TX 75373-1584  
Phone 888-703-3301**

**Mon-Thurs, 7am-7pm and Fri, 7am-5pm CT**